



USER MANUAL FOR THE
HX250 SPORT WIRELESS EARPHONES

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Double Your Manufacturer's Warranty!



Your product comes with a 1-year manufacturer's warranty. Within the first 2 weeks from the date of purchase, you can extend that warranty to 2 years by sending an email to lifetime@alpatronix.com. Don't worry, we will not scam you, nor will we sell your information to any third party.

Your email is the warranty application. You have 2 weeks to apply from the date the product is delivered by the carrier. Terms and conditions apply.

To Open a Customer Service Claim

Your product comes with a 1-year manufacturer's warranty. If you have a defective product and need further assistance, send us an email to support@alpatronix.com, or call us at (888) 407 - 7515 and rest assured that our support team will do their best to make the process a quick and painless one. Our hours are Monday - Friday, 9am - 5pm, Pacific Time.

Notice

Alpatronix warranty is only valid within the country of purchase, and only for purchases made from authorized retailers. If you are not sure whether the retailer you are purchasing from is an authorized retailer, please contact us and we will be happy to further assist you. Alpatronix sells directly on Amazon.com, Alpatronix.com website, and certain other online marketplaces. Alpatronix warranty does not cover user damage. Tampering with your device or user damage also voids the manufacturer warranty.

Introduction and Important Notes

Take note of the following information to avoid risk of injury and damage to your product:

- Take note of your USB charger's input/output and only use USB chargers that are compatible with the input of this device (5V, 1A).
- Only use the charging cable provided in this product's packaging to charge this device. Using after-market and non-standard cables may cause damage to your device, and increases the risk of fire.
- For swimming,
 - o Make sure to use the omniseal waterproof ear gels provided in the sealed package in your product box.
 - o Make sure to use the correct size of the omniseal waterproof ear gels to completely seal out water from entering your ears.

Introduction and Important Notes

- o Secure your HX250 into your ears firmly.
- o Read all information on page 15 before submerging in water.
- Do not use your HX250 in crowded places or any place where the absence of surrounding sounds would be dangerous (ie. While driving, crossing the street, etc).
- Follow all public laws and private regulations pertaining to your specific location when using the HX250.
- Do not modify, repair, or disassemble your earphones without professional instructions.

Inside the box



Adjustable Strap



Charging Cradle



USB Charging Cable



Operation Guides



Carry Pouch

1 X Sport Wireless Earphones

1 X Charging Cradle

1 X USB Charging Cable

1 X Adjustable Strap

1 X Carry Pouch

1 X User Manual

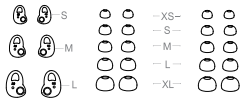
1 X Note Card

1 X Note Brochure

5 X Eartips

3 X Earhooks

5 X Omniseal Waterproof Eartips

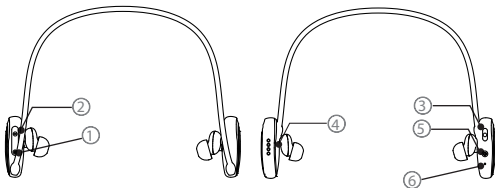


Earhooks

Eartips

Omniseal
Waterproof Eartips

Device diagram



- ① Volume up
- ② Volume down
- ③ Play/ Pause
 - Last-call return
 - Answer / Hang up
 - Switch MP3 mode
- ④ Charging pin
- ⑤ Power
 - Switch MP3 and Bluetooth
- ⑥ Microphone

Charging Your Device


The HX250 is a sealed device, enabling it to be submerged under 3ft of water for 30mins. That means the device cannot contain open electrical ports. You will need to use the USB Cradle to charge the device, or transfer music to its built-in flash drive. When attaching the charging cradle, please make sure all 4 metal prongs on the charging cradle have a secure connection with the headset's metal pads.

To charge the HX250, connect the charging cradle to the body of the headset, then connect the micro USB cable included in your product box to the charging cradle. Connect the other end of the cable to a wall charger or a computer with a powered USB port.



Basic Functions

Power ON/OFF: Press the  button for 3 seconds to power on the device. The LED will flash BLUE slowly. Press again for 3 seconds to turn off.

Pairing: Begin with earphones powered OFF. Hold down the  button for 5 seconds, or until the LED starts to flash RED and BLUE alternately.

Increase Volume: Press the “+” button.

Decrease Volume: Press the “-” button.

Low Battery Warning: Flashing RED LED.

MP3 Play: After powering on, press  to begin MP3 playing.

MP3 Play Modes: While playing MP3, press  to switch between normal and shuffle play.

Basic Functions - continued









Charging: Charge the earphones using the provided USB cradle and micro USB cable. The light indicator will turn solid RED to indicate charging. A solid BLUE light indicates the device is fully charged.

Answer Incoming Calls: Press the  when you receive an incoming call.

End Call: Press the  during a call to hang up.


Reject Incoming Calls: Double-click the  to reject a call.

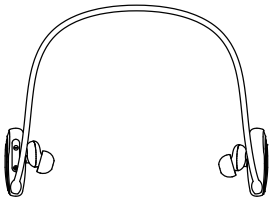
Basic Functions - Quick Reference

 /SD card	Switch 
Play / Pause	Click Play 
Skip Forward	Hold  2s
Skip Backward	Hold  2s
Volume Up	Click 
Volume Down	Click 
Reset	Hold  8s



Bluetooth connection

To connect via Bluetooth

1. Press and hold the  until LEDs flash RED and BLUE alternately (about 5 seconds).
2. Look for HX250 on your mobile device or computer. If your device asks for a password, enter 0000.
3. You will hear a voice confirmation when Bluetooth is connected successfully.

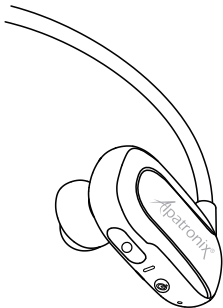


Downloading Music

To use the HX250 in water (submerged), you will need to download your music to its built-in 8GB flash memory. This is because Bluetooth signal does not travel through water. To do so, connect the HX250 to the charging cradle and then to a computer USB port. Press the  button and look for the external storage on your computer. You can download your music directly into the storage device. When done, press the  button again to disconnect the device from your laptop or desktop, then unplug the USB cable.

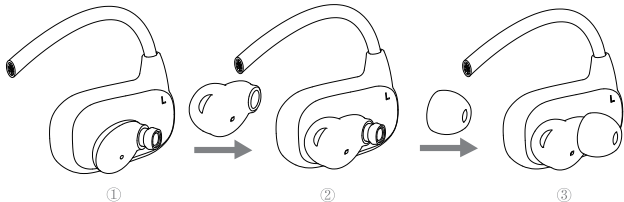
Ear Hooks and Earplugs

There are multiple sizes of ear hooks and earplugs to ensure you get the best fit. Ear hooks are marked with "L" and "R" for left and right side. Make sure the ear gels fit your ears snugly, but not too tight to cause discomfort. Remember, the best sound comes from the best fit.



Installing the Ear Hooks

For a better and more secure fit, please remember to install the ear hooks prior to your workout. See diagram below.



Water Submersion

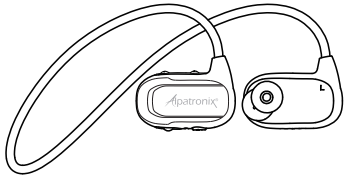
The HX250 can be submerged under water only when used with the omniseal sealed ear gels provided in a sealed package in your product box. These ear gels have a closed chamber, sealing out water and preventing it from entering the speaker chamber. Without the omniseal ear gels, you can still use the regular ear gels for normal workouts and sweating.

The HX250 is a waterproof headset, rated at IPX7. That means it can be immersed under water at a depth of 3ft (1m) for a period of 30 minutes. This is only applicable to fresh water, tap water, sweat/perspiration, and pool water. Water mixed with other products (soap, bath salts, detergent, shampoo, hot springs, etc.) has different consistencies and may change the depth and length of time mentioned above.

Technical Specifications



- Play time: 6h
- Charge time: 1-2h
- Talk time: 6h
- Wireless Range: 33 feet
- IPX7 high strength waterproof for swimming
- Built-In Memory: 8GB SSD (Flash)



Resetting the Device

If your earphones malfunction for any reason, please press and hold the power button for 8 seconds to reset.



RESET : Hold  8s

Please remember that your product comes with a 1-year warranty. If there is any problem with your product, please do not hesitate to contact us.

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