



To activate the 1-year warranty on your speaker, visit <http://www.alpatronix.com/> and click on the warranty link to register your product by filling out a simple and easy form. Alpatronix warranty will fully cover your purchase against all defects in material and/or workmanship for an entire year. Most return policies only allow returns for a period of 14 – 30 days from the date of purchase, so hurry and register your product to give yourself peace of mind knowing Alpatronix has got you covered for a whole year.

# User MANUAL FOR THE AX310

## PORTABLE BLUETOOTH SPEAKER

## **Alpatronix Customer Satisfaction**

All Alpatronix Brand products come with a 1-Year Warranty to protect you beyond any normal return period against all defects in material or workmanship. We would also like every customer's experience to be a positive one and are committed to help you in any way we can.

If you are dissatisfied with your order in any way, or believe that you have received a defective product, please contact Alpatronix Customer Service Department at (888) 407 - 7515, or email us at [support@alpatronix.com](mailto:support@alpatronix.com).

Thank you for being an Alpatronix customer.

## **Review Your Product; Make the World A Better Place**

Dear Customer,

Alpatronix donates \$1 to these charities for every unbiased review you leave for our product on the marketplace you purchased it from: American Cancer Society (ACS®), American Society for Prevention of Cruelty to Animals (ASPCA®), and the United Nation Children's Fund (unicef®).

You do three acts of kindness just by giving us your unbiased review: You help make the world a better place, you help us improve our product quality, and you help your fellow customers in their purchase decisions by telling them about your experience.

Thank you for being a contributing citizen of this world!

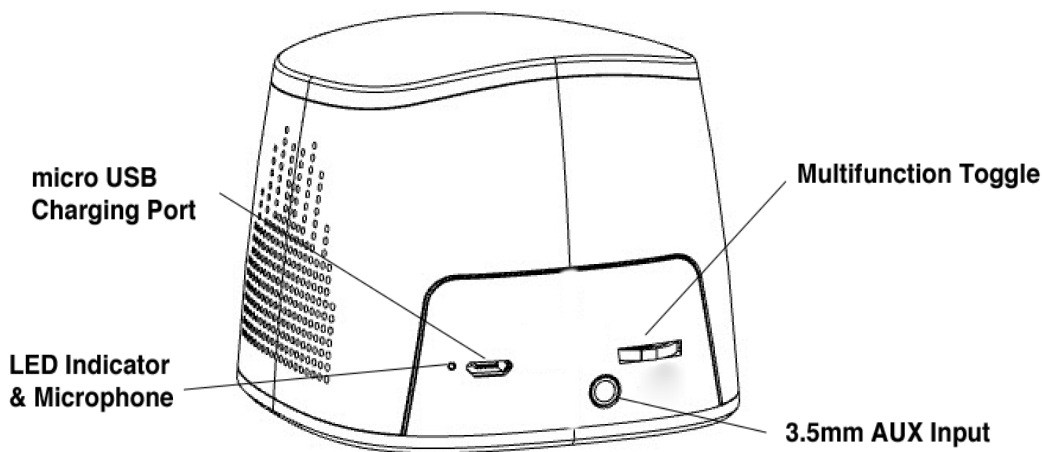
Sincerely,

The Alpatronix Team

## Preface

Thank you for purchasing the Alpatronix AX310 Portable Bluetooth Speaker. If your item is damaged in the shipping process, or if you believe you have received a defective item, please contact Alpatronix Customer Service at (888) 407 - 7515 for support. Our Customer Service staff are experts at resolving any situation, and can help you with just about anything.

To ensure that you get the most out of your device, please read this User Manual in its entirety. At Alpatronix we carefully design and manufacture each product with the user in mind. We make sure each of our devices make your interactions with the smart devices you use every day easier, and we pay close attention to quality to make sure your product will last a long time.



## Step 1: Register Your Product

**You must register your product to activate the 1-year warranty. It's quick and easy.**

Most return policies only allow for a defective product to be returned within 14 – 30 days after the date of purchase... and most issues that happen due to defects in material and workmanship have a knack of happening after this return period has ended. We have seen the sad-puppy look on customers' faces for too long and understand how upsetting it is to spend your hard-earned dollars on something that stops working after a few weeks! That's why Alpatronix's Ironclad Warranty will protect you for a whole year against all defects in material and/or workmanship. So register your product at [www.alpatronix.com](http://www.alpatronix.com) and click on the warranty link register and activate your warranty and rest easy that you are covered no matter what the return policy is where you purchased your product!

If you have a defective product and need us to take care of you, email us at [support@alpatronix.com](mailto:support@alpatronix.com) or call us at (888) 407 - 7515 and rest assured that our support team will make this a quick and easy process with as little pain as possible.

## Step II: Fully charge your speaker

Before first use, it is always a good idea to fully charge any battery device in order to benefit from full battery capacity and lifespan, and AX310 is no exception. We highly recommend that you charge your device for at least 10-12 hours for the first time. All consecutive charges will take about 2 hours.

## Step III: Turn the speaker on

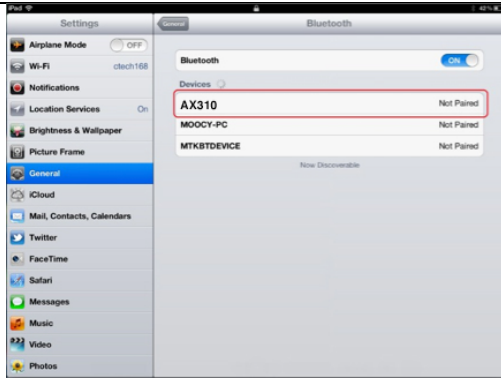
Move the On/Off switch on the bottom of the speaker to the **ON** position. You will hear a **Starting Chime** and the LED light will glow **solid blue** for a few seconds before turning off. If you are performing this operation for the first time, you will hear a **Pairing Chime** and the LED will **flash blue**.

## Step IV: Pair the speaker to your smart device

You only need to pair your speaker for the first time. After that, the speaker will automatically search and find your smart device and pair with it. To pair the speaker for the first time, please follow the instructions below.

1. Turn the speaker on. The LED on the back of the AX310 will glow solid blue for a few seconds, and you will hear a startup chime.
2. The speaker will automatically enter pairing mode. You will hear a pairing chime followed by a rapidly flashing blue LED.
3. On your Smartphone, tablet, or other Bluetooth-enabled device, search for a list of available Bluetooth devices, find AX310 and select it.





4. Your Smartphone should pair with the speaker after a few seconds. There is no need for a pairing code, but if requested, enter “0000” (four zeros).
5. Once paired, the LED light will flash once every few seconds.
6. To force the speaker into pairing mode again, disconnect it from the first device by turning off your device’s (iPhone, tablet, computer) Bluetooth, or delete the AX310 from the list of trusted devices.
7. After first-time pairing, you do not need to pair your speaker with your device again. Simply turn on the AX310. If your device is in range, the speaker will pair with it automatically.
8. To switch between wired and wireless connection, hold down the Multifunction Toggle until you hear a chime. **To use the cable connection, which enables longer playback time, simply use the included AUX cord to connect the speaker to your streaming device, press play, hold the Multifunction Toggle, and enjoy your speaker in the wired Line-In mode.**
9. The AX310 is designed to automatically enter a power-saving standby mode after 5 minutes of inactivity. Simply press the Multifunction Toggle to wake the speaker from standby.

## Step V: Operation

The AX310 can be used directly to control most audio functions of your smart device. Below is a list of operations, as well as instructions on how AX310 can directly control them.

1. Music: The AX310 is a high fidelity portable speaker that can produce amazing sound with little distortion and great clarity.
  - a. Play/Pause: To play music once your device is paired, simply start your music from your device after pairing. Once you stream your music the first time, you can play/pause simply by pressing the Multifunction Toggle again.
  - b. Increase/Decrease the volume: Hold the Multifunction Toggle to the right to increase the volume. Hold the Multifunction Toggle to the left to decrease the volume.
  - c. Skip Forward/Back:
    - i. To skip forward, flick the Multifunction Toggle quickly to the right.
    - ii. To go to the beginning of the song, flick the Multifunction Toggle quickly to the left.
    - iii. To skip to the previous song, flick the Multifunction Toggle twice to the left.

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2. Calls: The AX310 Portable Bluetooth Speaker can be used as a hands free system to answer calls. It can also be used for other hands free uses such as conference calls, Skype, FaceTime, or other similar purposes.
    - a. Answer/Hang Up: To Answer a call simply press the Multifunction Toggle. To hang up a call press the Multifunction Toggle again.
    - b. Redial: To redial a call, double click the Multifunction Toggle.
    - c. Increase/Decrease the volume: Hold the Multifunction Toggle to the right to increase the volume. Hold the Multifunction Toggle to the left to decrease the volume.

### **Technical Specification**

Model Number:	AX310
Bluetooth Specification:	v. 2.1 + EDR (Standard Protocols: A2DP, AVRCP, HFP)
Transmission Distance:	≤ 30ft (10m)
USB Charging Voltage:	DC 5V
Built-In Battery:	Lithium, 500mAh
Battery Playback:	10hrs
Output:	5W
Frequency Response:	90Hz - 20KHz
Sensitivity:	80dB ± 2 dB
Signal to Noise Ratio (SNR):	≥ 76dB
Product Dimensions:	3 x 3 x 2.5 in

### **Box Contents**

- 1 Speaker
- 1 USB Power Cable
- 1 AUX Cable
- 1 User's Manual

Note: USB Wall Charger is not included. The AX310 works with any USB wall charger, or any computer USB port.

### **Precautions**

- Avoid exposure to extreme (too hot or too cold) temperatures, rain or moisture, or damp environments. Keep in a dry environment at room temperature.
- Avoid dropping from heights or onto hard surfaces.

- Do not disassemble, dismantle, repair, or modify the product. In case of any problems, please contact Alpatronix Customer Service.
- Do not dispose of this product in regular trash. Please follow your State and Local guidelines when disposing any battery product, and take to the nearest Hazardous Waste Collection Facility.
- It is not recommended to listen to a speaker at max volume. Always keep the volume 1-2 levels below max. This will prevent any distortion and also increase the battery life, as well as the lifespan of your speaker.

## Troubleshooting

- If you experience any issues with the operation of this device
  - Simply turn off the speaker and then turn it back on.
  - If the problem persists:
    - Disconnect, turn off, and charge the AX310 fully,
    - Delete the AX310 from the list of trusted devices and follow the first-time pairing instructions again.
    - If the problem persists, contact Alpatronix Customer Service for assistance.
- Bluetooth transmission range can be affected by low battery and obstructions. If you are having problems with your AX310's Bluetooth range
  - Make sure your device is fully charged.
  - Make sure there are no obstructions between your device and the AX310. The unobstructed Bluetooth range for most devices is 30ft (10m)
- If you are unable to pair your speaker with your device
  - Check to make sure the speaker is not paired with another device. If the speaker was paired with another device before, it is helpful to either turn the Bluetooth OFF on the previous device, or forget the AX310 from the list of trusted devices on the previous device.
  - If your device has too many paired Bluetooth devices on the list of trusted devices, it may have difficulty recognizing a new Bluetooth speaker. Try forgetting some of the previously trusted devices and pair again.
  - Turning both the AX310 and your device OFF and then back ON may resolve some of the most common connection issues.

- Sound volume is too low: The AX310 controls its streaming sound separate from your device's streaming volume. To ensure that you are listening to the speaker at full volume
  - Turn the AX310 volume all the way up AFTER you start streaming music
  - Turn your device's volume all the way up AFTER you start streaming music
  - Note: It is never a good idea to turn a speaker's volume to full. It will cause distortion and reduce both your AX310's battery playback time, as well as its overall lifespan. Instead, try listening at 1-2 levels below full volume. You will notice a slight drop in volume, but a huge enhancement in audio quality.
- Music cuts off during playback:
  - Check to make sure your device and the speaker are within range and free of obstructions.
  - Make sure your device and the speaker are charged.
- Volume is too low/Sound is distorted
  - Check the device's sound level
  - Recharge the battery
- Bluetooth indicator LED does not flash
  - Battery is too low. Please recharge the battery.
  - Turn the speaker OFF and then turn ON again.

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